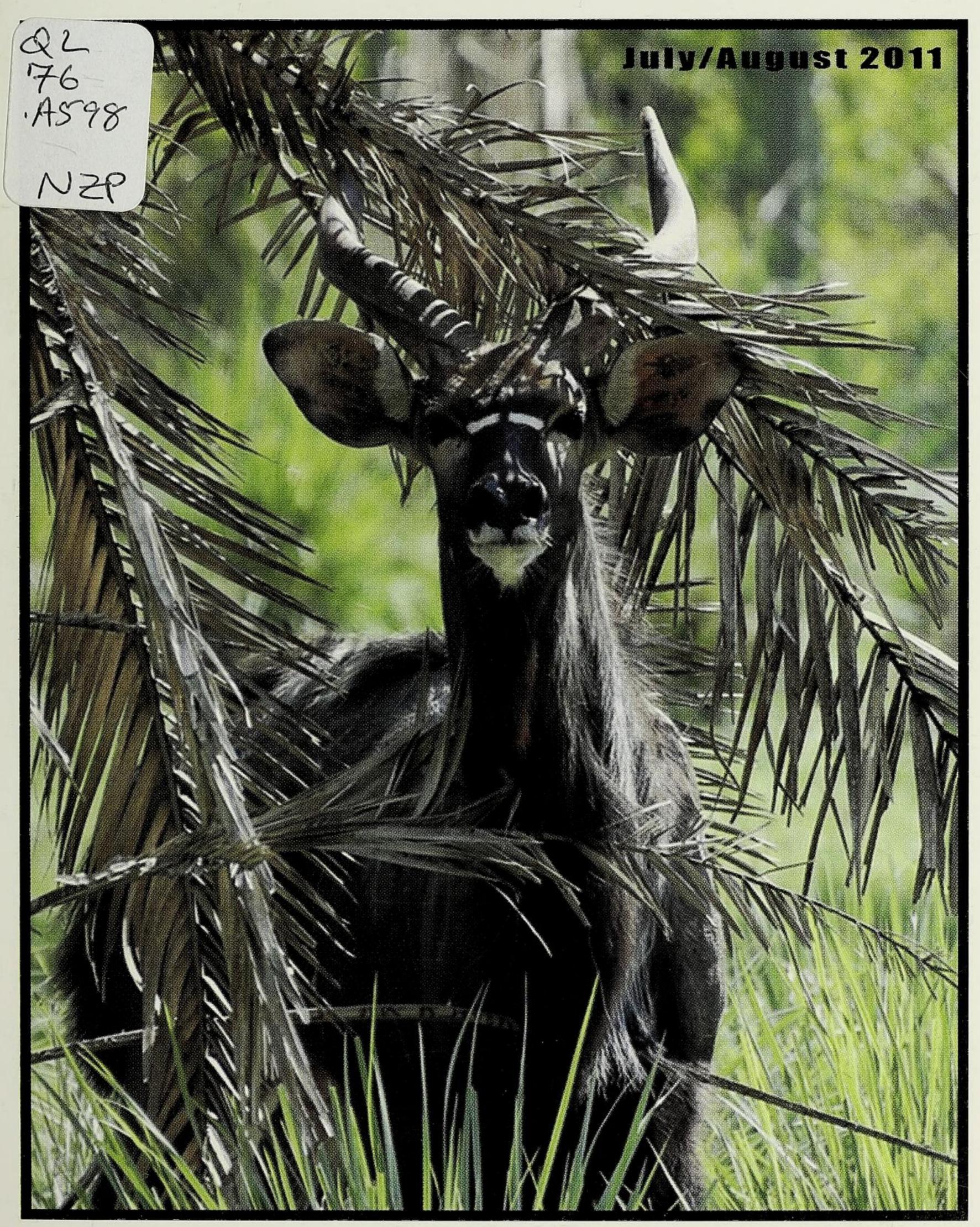
ANIMALKEEPERS' FORUM



Dedicated Issue on Ungulate Husbandry, Training, Enrichment & Conservation

The Journal of the American Association of Zoo Keepers, Inc.

ANIMAL KEEPERS' FORUM, 3601 S.W. 29th St., Suite 133, Topeka, KS 66614-2054

Phone: (785) 273-9149 FAX (785) 273-1980

July/August 2011 Vol. 38, Nos. 7/8

AKF Managing Editor: Susan D. Chan • Associate Editors: Becky Richendollar, North Carolina Zoo • Mark de Denus, Winnipeg, MB • Enrichment Options Column Coordinator: Julie Hartell-DeNardo, Oakland Zoo and Ric Kotarsky, Tulsa Zoo & Living Museum • Legislative/Conservation Outlook Column Co-Coordinators: Becky Richendollar, North Carolina Zoo and Greg McKinney, Philadelphia, PA • ATC Column Co-Coordinators: Angela Binney, Disney's Animal Kingdom; Kim Kezer, Zoo New England; Jay Pratte, Omaha's Henry Doorly Zoo • Conservation Station Coordinator: Amanda Kamradt, New England AAZK Chapter • Proofreader: Barbara Manspeaker, AAZK Administrative Office.

<u>Animal Keepers' Forum</u> is published monthly by the American Association of Zoo Keepers, Inc., 3601 S.W. 29th Street, Suite 133, Topeka, KS 66614-2054. Ten dollars of each membership fee goes toward the annual publication costs of <u>Animal Keepers' Forum</u>. Postage paid at Topeka, KS.

AAZK Executive Director: Ed Hansen, AAZK, Inc., Topeka KS

also serves as AAZK Liaison to the American Zoo & Aquarium Association (AZA)

AAZK Administrative Secretary: Barbara Manspeaker, AAZK, Inc., Topeka, KS

BOARD OF DIRECTORS

Shane Good, Cleveland Metroparks Zoo, Cleveland, OH 44109

President

Vice President

Bob Cisneros, San Diego Zoo, San Diego, CA 92112-0551

Tammy Root, Indianapolis Zoo, Indianapolis, IN 46222

Gisela Wiggins, North Carolina Zoo, Asheboro, NC 27205-1425

Penny Jolly, Disney's Animal Kingdom, Lake Buena Vista, FL 32830-1000

COMMITTEES/COORDINATORS/PROJECT MANAGERS

By-laws Ethics

Chair - Ric Kotarsky, Tulsa Zoo Chair - Bob Cisneros, San Diego Zoo

Grants Committee Awards

Chair - Shelly Roach, Columbus Zoo Chair - Janet McCoy, The Oregon Zoo

Behavioral Husbandry Committee Professional Development

Chair - Deana Walz, The Living Planet Aquarium Melaina Wallace, Disney's Animal Kingdom

Conservation Committee Chair ICZ Coordinators

Amanda Kamradt, New England AAZK Chapter Shane Good, Cleveland Metroparks Zoo

Bowling for Rhinos - Coordinator - Patty Pearthree, Cary, NC and Norah Farnham, Woodland Park Zoo

Media/Website Products and Membership

Denise Wagner, The Phoenix Zoo, Project Manager

Jacque Blessington, K.C. Zoo, Project Manager

Conferences

Ed Hansen, Tucson, AZ

MEMBERSHIP SERVICES

Data Transfer Forms

Available for download at www.aazk.org

AAZK Publications/Logo Products/Apparel

AAZK Administrative Office/Topeka or at www.aazk.org



printed on Recycled Paper

About the Cover ~ This month's cover features a Lowland Nyala bull (Tragelaphus angasii) on the Pembe Savannah at Disney's Animal Kingdom Lodge in Lake Buena Vista, FL. This species is exhibited in a mixed-species display on the savannah outside of the Lodge where guests may observe the animals and their behaviors from their private balconies. The photographer for our Dedicated Ungulate Issue is Lindsey D. Kirkman, Animal Keeper at Disney's Animal Kingdom Lodge. Thank you, Lindsey!

Table of Contents

Information for Contributors	
From the Editor/Sponsor Acknowledgements	277
Opening the Corral Gates!	278
TAG - You're It!	*
Animal Management Support for Wild Equid Research at the Wilds	282 - 284
Teaching Young Giraffe Old Tricks:	
Changing Learned Behaviors in a Herd of Captive Giraffe	
Ruminant Browser Nutrition Workshop (A Synopsis)	
Practical Considerations for Restraint of Hoofed Mammals in a Small Zoo	301 - 306
Inventing the Wheel: Hand-Rearing a Single Babirusa (Babyrousa babyrussa)	307 - 312
Here There Be Dragons: Okapi Conservation in Africa's Equatorial Forest	313 - 314
Zoo Atlanta's Hoofstock Enrichment Program	315 - 317
Managing Ungulates in Mixed-Species Exhibits at Disney's Animal Kingdom	318 - 323
Ungulate TAGs Connecting with Keepers: An Update	323 - 324
A Voice for Captive Prey Species	325 - 326
Managing Moose in Captivity	327 - 330
Easy Bison Enrichment in a Cash Strapped Economy	330 - 331
The Way Home: Moving a Herd of 1.6 Reticulated Giraffe into a New Facility	332 - 336
Caring for African Ungulates in a Winter Climate	337 - 339
Rearing Antelope: Three Thriving Examples at the Saint Louis Zoo	340 - 343
Walking a Mile in Their Hooves:	
Managing Desert Bighorn Sheep (Ovis canadensis mexicana) in Natural Exhibits	344-348

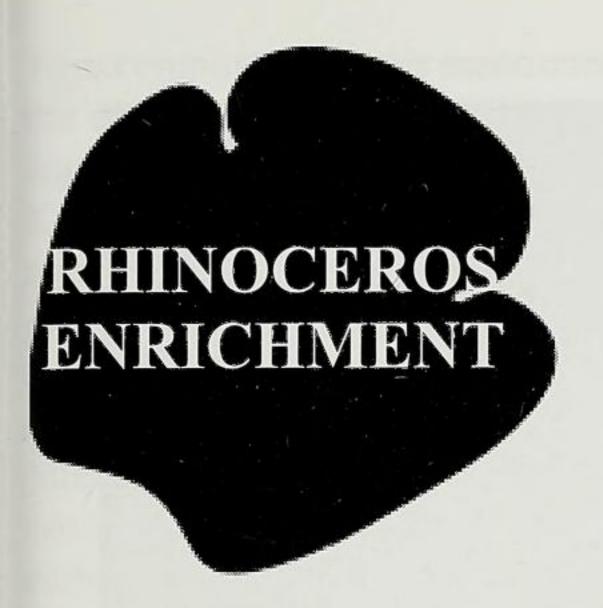
Ungulate TAG Meetings and Conferences: We Want You!.....

.349 - 350

Candid Camera: Using Camera Traps to Monitor Animal Behavior	351 - 352
Porcine Perfection: Red River Hogs in Mixed-Species Exhibits	353 - 357
The Tapir Paper	358 - 360
Striving for Sustainability: The Ungulate Manager's Toolbox	362 - 367
Managing a Reticulated Giraffe (Giraffe camelopardalis) with Allergies	368 - 375
Ungulates Websites of Interest	375
Training Przewalski's Horses Using Protected Contact in a Facility with Limited Resources	376 - 379
Training the "untrainable": Using Natural Behavior and Positive Reinforcement	
to Train Husbandry Behaviors in a Gerenuk (Litacranius walleri)	380 - 384
Goat Lab - Evolution of a Training Class	385 - 387
Elevating Warthog Care Through Training	388 - 390
What's This Ungulate Care Workshop I've Been Hearing So Much About?	391 - 393
Freezing Browse for Year-round Feeding of Giraffe and Other Hoofstock	394 - 398
Rhinoceros Enrichment	399 - 403
Managing a Research Population of an Extremely Flighty Ungulate Species at SCBI	404 - 407
Hoof Management of Hartmann's Mountain Zebra at Disney's Animal Kingdom Lodge	408 - 409
Moving Onward and Upward: Building a Contemporary Giraffe Facility	410 - 413
Creating New Tools to Reduce Fearful Behavior with	
Three Ungulate Species at the Oakland Zoo	415 - 424
Tactiles - The Transition from a Behavior to a Reinforcer:	
A Case Study of 1.0 Grant's Zebra (Equus burchellii) at the Oakland Zoo	425 - 430
Bongo Calf Splaying and Coxofemoral Luxation	431 - 435
Benefits of Goal-Based Behavioral Husbandry for Captive Bovid and Cervid Species	436 - 441
Ungulate Care Workshops (information and contacts)	442 - 443



37th Anniversary - 1974 - 2011



By Wendy Shaffstall¹ and Adam Felts² International Rhino Keeper Association Board of Directors

¹Senior Ungulate Keeper, Cincinnati Zoo and Botanical Garden (wendy.shaffstall@cincinnatizoo.org)

² Head Keeper Asian Domain, Columbus Zoo and Aquarium (adam.felts@columbuszoo.org)

A planned and implemented enrichment program can contribute to better health by providing animals opportunities to exert some form of control over their environment [Baser, J., 1998; Carlstead & Shepherdson, 1994]. As it pertains to captive rhinos, we

strive to encourage species-specific behaviors in rhinos while providing them response options to environmental change. This will ultimately result in their mental stimulation and the development of naturalistic behaviors [McIntyre and Coers, unk; Swaisgood and Sherperdson, 2005].

Each institution may have its own set of goals and criteria for the program, but fundamentally, you should start with an examination of the animal's natural history, activity patterns and behaviors seen in the wild, for example, demonstrating the use of black rhino prehensile lip by providing manipulative devices on exhibit for enrichment. Since rhinos spend the majority of their day eating we could look at modifying our feeding schedule or providing enrichment throughout the day rather than just once a day. We could also investigate the possibility of changing herd dynamics (or composition) with some species.

Holding facilities, exhibit spaces and/or any constraints that may be unique to your facility should be examined since these areas will directly impact your options for enrichment. The temperament and behavior of the specific individual(s) also needs to be taken into consideration. Once these criteria have been reviewed, a set of goals can be established. Generally speaking your primary goal should be to "promote opportunities for the expression of species-appropriate behaviors" [Joseph and Sevenich, 1999]. The Rhinoceros Husbandry Resource Manual [1996] clearly delineated the various functions enrichment can serve, such as (1) improving the well-being of the animal by increasing exercise, satisfying behavioral needs, and optimizing the level of stimulation that animals receive (2) educating zoo visitors by increasing the levels of natural and interesting behaviors, visibility and activity levels and (3) conserving endangered species by improving the success of captive breeding and reintroduction programs. This can be as simple as providing a wallow for mud bathing to complex environmental manipulation. The second goal of enrichment can be loosely defined as creating mental stimulation for the animal(s).

A successful enrichment program can be briefly summarized as:

- a) Establish goals for the program
- b) Create an enrichment approval form
 - State the purpose/goal of this enrichment
 - Provide detailed description of item (construction material, thickness, dimensions, size of holes, etc.)
 - Identify and address any facility or exhibit constraints that may be impacted
 - Identify and address any safety concerns
 - Cost estimates
- c) Identify approval protocol for enrichment submissions
- d) Create enrichment calendar (monthly or weekly) to ensure implementation schedule
- e) Determine how staff will document and/or track animal response to enrichment offered.



Creativity can be used to fabricate a unique device to suit your enrichment needs.

(Photo: Adam Felts)



Some enrichment devices are manufactured for rhinos and other species that require additional strength and durability. (Photo: Wendy Shaffstall)

To accomplish the goals mentioned above, your plan should be tailored with a set of criteria for either the individual or the species in general. Your final proposal should then be submitted through the appropriate channels for approval, Ideally, an enrichment approval system should be set up to allow Keepers, Managers, and Veterinarians the ability to assess the proposed enrichment and approve/reject it. Institutions can alter their enrichment scheduling as well as vary the type of enrichment offered (ex: toy, food, sensory, environmental, behavioral and social) and keep track through their record-keeping or on a barn calendar [Connett, 2009]. One of the most intimidating aspects of enrichment is allocating the time to document animal behavior and/or responses to the enrichment offered, however, observations of responses can either be done in a direct, or indirect, manner as time allows. This data will enable you to evaluate if the enrichment goals have been met. Since enrichment is dynamic in nature, if you haven't reached your goal, you can make the necessary adjustments and be able to offer the most effective enrichment to the animal(s).

Enrichment can correlate aspects of ethology, psychology and animal husbandry to create a more stimulating environment for the animal [Mellen and Ellis, 1996]. This has led to the inclusion of enrichment options being incorporated into exhibit designs. Exhibit enrichment can be done by varying topography, landscaping, utilizing deadfall and trees, creating dirt mounds, planting vegetation, providing a wallow, and alternating the substrate (dirt, leaf litter, mulch, etc.). Other options (public view versus privacy, shaded area versus sun, etc.) can all provide the animal some control over their environment and make choices throughout the day The aforementioned exhibit variables can contribute to an effective means of enrichment, especially when it can be used in conjunction with other approved enrichment. For instance, novel scents/perfumes/extracts can be used to create a "trail" throughout the exhibit, while holes drilled in deadfall can serve as an anchoring point for browse and either one can provide the potential for exploration and create options for the animal. The American Association of Zoo Keepers (AAZK) has created The Enrichment Notebook [2004] which provides suggested guidelines and contains information on exhibit enrichment, dietary enrichment and a section on safety considerations. Bear in mind that when you are using enrichment devices that are awkward and heavy, it is important to secure these items safely not only for the animals, but keeper staff as well. Fortunately, with the help of your maintenance team, these somewhat bulky items can be secured safely by using pulley systems and/or other equipment can be used to hoist devices to enable you to hang them higher. A synopsis of rhino enrichment options that are currently being used at zoological facilities can be found in Table 1. This table gives suggestions as to the primary area of use as well as its presentation. Some examples of enrichment type, and some options that can be used, are outlined below:

Toy:

- ◆ Boomer Ball[®]
- ♦ Weeble®
- Suspended log

Food:

- ◆ Scatter food around exhibit to stimulate grazing/foraging
- Place food items in enrichment devices to be randomly dispensed
- ◆ Fruits and vegetables frozen in bucket of water

Sensory:

- Use conspecific's dung for smell (olfaction)
- Play different animal vocalizations or hang bamboo "chimes" for hearing (audition)
- ◆ Mount street sweeper brush for touch (tactition)

Environmental:

- ◆ Changing substrate (leaf litter, dirt, mulch, etc.)
- ◆ Altering daily routine
- Rotating to different enclosure (pen)

Behavioral:

- ◆ Training new behaviors
- Training for veterinary procedures

Social:

- Creating mixed-species exhibit
- Rotating individuals (add or remove animals when possible)

Any ideas garnered from this table or list of options must be used in compliance with a facility's enrichment protocol, regulations and safety considerations.

We cannot overlook the fact that training for husbandry behaviors is not only stimulating for the animal, but can provide an invaluable opportunity for the veterinarian to perform diagnostic procedures with potentially less stress and more cooperation from the animal(s) [Dover, et al., 1994]. The chapter for training will delve more in-depth into this topic, but authors wanted to stress the enrichment aspect of the training process.

The authors would like to express their sincere thanks to their colleagues on the International Rhino Keeper Association Board of Directors who graciously agreed to help revise and edit the rough draft. And they would also like to acknowledge the rhino keepers who submitted their enrichment suggestions via e-mail or through completing Rhino Keeper Workshop membership surveys.

This has been re-printed from the upcoming Rhinoceros Husbandry Manual (anticipated release in 2011) with permission from Editor, Adam Eyers and Rhino Advisory Group Committee Members, Steve Schurter and Randy Reiches.

References Cited

- American Association of Zoo Keepers, Inc. Enrichment Notebook (3rd edition). Susan Chan, editor. 2004. Topeka, KS.
- Baser, J. F. (page 280), A veterinary perspective of potential risk factors in environmental enrichment. Second Nature. Published by Smithsonian Institution Press. David Shepherdson, editor. 1998.
- Carlstead, K. and D. Sheperdson. 1994. Effects of environmental enrichment on reproduction. Zoo Biology 13:447-458.
- Connett, E. New enrichment protocol leads to more effective implementation and evaluation. Published in proceedings of American Association of Zoo Keepers/International Congress of Zookeepers joint conference, 2009, Seattle, WA.
- Dover, S., Fish, L., Turner, T. and A. Kelley Husbandry training as a technique for behavioral enrichment in marine mammals. Proceedings of American Association of Zoo Veterinarians AnnualConference, pp. 284. 1994.
- Joseph, S. and M. Sevenich. 1999. Rhino training and enrichment at Disney's Animal Kingdom. Proceedings of the Rhino Keeper Workshop held at Disney's Animal Kingdom.
- McIntyre, R. and A. Coers. Unknown publication date. Training and conditioning as enrichment tools. pp. 207 209. Unknown publication.
- Mellen, J.D. and S. Ellis (page 97). Wild Mammals in Captivity: principles and techniques published by University of Chicago Press. D.G. Kleiman, editor. 1996.
- Rhinoceros Husbandry Resource Manual (pp. 23). Michael Fouraker, editor. 1996.
- Rhino Keeper Workshop facility enrichment survey done by delegates (1999 @ Disney's Animal Kingdom; 2001 @ San Diego Wild Animal Park; 2003 @ Denver Zoo; and 2005 @ Columbus Zoo and Aquarium
- Swaisgood, R.R. and D.J. Shepherdson. 2005. Scientific approaches to enrichment and sterotypies in zoo animals: What's been done and where should be go next? Zoo Biology 24:499-518.

Table 1. Synposis of rhinoceros enrichment ideas

Enrichment option	Primary ar	Primary area of use:		Presentation:	
	on exhibit	holding area	suspended	ground	
55 gallon plastic drum		X	X	X	
"Amazing graze" (with biscuits, horse treats or produce inside)	X	x		X	
Audio clips of rhino vocalizations or other species' vocalizations		X	X		
Beer kegs		X	X	X	
Biscuits (gorilla sized leaf eater, apple and oat horse treats)	X	x		X	
	^	x	X		
Boat mooring buoy	X	Ŷ	Ŷ	X	
Boomer balls	^	x			
Bowling balls				X	
Branch/twig with produce pieces skewered on it	X	X	X	X	
Browse or approved plants	X	X	X	X	
Brushes	X	X	X		
Brushing by keeper		X	The state of the contract of t	A 400 fibr can may see one can con so see on can may the can may can can can con con can a can tab can can can can can may can co can can also tak can can can can can can grown can can can can can can can can can grown can can can can can can can can can ca	
Cardboard boxes (with produce and without)		X		X	
Firehose "wall"		X	X		
Frozen ice blocks (flavored/non-flavored, produce/without produce)	X	X		X	
Large cardboard tubes		X		X	
Logs, stumps, rootballs	X	X	X	X	
Melons (whole or chunks)	X	X		X	
Mirrors		X	X		
Misters	X	X	X		
Mud wallow	X	X	The state and such data have been been and such data from the state of	dis the school of the site into the school of the school o	
Non-radial tire (with cuts in sidewall for safety)		Χ	X		
Oblong stone	X	X		Х	
"Painting" with non-toxic finger paint		X	A SEC AND ADDRESS OF THE SEC ADDRESS OF THE S	**********	
Paper grain bags filled with hay and/or produce		X	X	Χ	
Paper mache balls	X	X	X	X	
Peanut butter (on "furniture", toys, walls, etc)	X	X			
Planter buckets	X	X	X	Х	
Plastic carbonated beverage concentrate container		x	X	Y Y	
Plastic ice blocks and/or iceberg toys		Ŷ		Ŷ	
Plastic jug feeder		· •	Y		
Pool	X	X			
	- ÷		**************************************		
Produce (can be used in a variety of means or in devices)		x	· •		
PVC tube with bells suspended inside			÷		
PVC/Bamboo "chimes"		X	^		
Rolling treat buckets/feeders (with biscuits, produce and/or horse treats inside)		<u>X</u>		X	
Scents, flavorings and/or extracts	X	X		X	
Snow pile, snowpeople (with and without fruit mix sprinkled on them)		X	400000000000000000000000000000000000000	X	
Substrate piles or rotation (dirt, gravel, sand, leaf litter)	X	X	WING CODE AND CODE AND CODE AND CODE AND AND CODE AND COD	2	
Traffic cone and/or pylon		X	X	5 <u></u>	
Training with keeper	X	X	So that the four cut with the fact that the following with the fact that		
Triangle rattles		X	X		
Urine, feces, soiled bedding from other species or conspecifics	X	X		X	
Weeble	X	X		X	
Weeto	X	X		X	

Primary area of use may be dictated by institution's guidelines and criteria.

Presentation format is the one that was most commonly cited as being used.

